



Academic Journal of Library and Information Studies ISSN UA | Volume 01 | Issue 01 | June-2018

Role of Library in Knowledge Management

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Available online at: www.xournals.com

Received 4th January 2018 | Revised 22th April 2018 | Accepted 21st May 2018

Abstract:

Library is considered as the storage of the information and academic and all the relevant information for the role of knowledge management in the welfare of the institutions. As well all consider knowledge as the key resource in the development of our society. The academic structure need a lot more improvement in the respect of information's unit and the involvement of advanced tools and techniques for information. There is always a need of the well-established and well-equipped necessities of the academic organizations. Knowledge management is helpful in giving the proper utilizing the academic libraries and other information professional for improving the provided services which reduce to the users. The present study focus on the review of numerous involvement and development of library services with the connection with knowledge management. It focus on the role of the libraries in the up growth of knowledge management.

Keywords: Library, Knowledge management, Academic structure, Information Professionals.





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Introduction

Knowledge Management is one of the essential feature in the cause of the development of the education in numerous universities, colleges and organizations. The idea behind the Knowledge management was initiated since Plato and hence later was formally utilize by Carl Wing in 1986. The role of knowledge management was used as a business trend in the corporate world and hence now a time act as an important feature in the academic institutions and public organizations. Academic libraries is always consider as the heart of the universities as due to the reason often strategic position and the place of knowledge and information. There is a rapid development in the information and communication technologies i.e. ICT (Nazim and Mukherjee, 2016).

Perspectives for the Use of Knowledge Management

- It focus on the specific of libraries and use the knowledge management as the agenda of libraries.
- The library as equalize with that of the any other organization as a tool fort the management.
- It is to be useful to handle up the turnover the loss of the resources and development of the wealth of the internal knowledge with involvement of creativity of innovations.
- For the interaction productivity with that of the community and services so as to add up the dynamism and more importantly stability.
- The innovative and effective knowledge management services of users do not show without any inner preparation of knowledge management of the library.
- The changes include the renewing continuation of the librarian and roles of library professional and organizations.

Framework of Libraries in Knowledge Management

- It consist of the innovative and learning skills i.e. critical thinking, solving problems, collaboration and communication, cross-disciplinary and basic literacy etc.
- It also conveys the media, information and technology skills i.e. media literacy, information literacy, communication literacy etc.

- Career and life skills i.e. initiative and selfdirection, cross-cultural skills, leadership and responsibility, flexibility and adaptability etc.
- Global awareness, economic and financial business, civic literacy, environmental literacy, health literacy etc. (Bultrini et al., 2016).

Fundamental Objectives of Academic Libraries and Knowledge Management

• Knowledge Management offers the relationship between both the libraries and their other users.

• The knowledge management deals with the retrieves, creations and acquisitions and also circulate the knowledge in academic library.

• The knowledge management practitioners help in sharing and serving the foundation for collaboration.

• It also creates the knowledge sources and manage the knowledge as an asset.

• It is helpful in easy and early recovery of the data and distributes the information (**Roy**, 2015)

Concept of Knowledge and Knowledge Management

Knowledge is stated as personal belief that will ensure the capability of an individual so as to initiate the effective action. The concept of knowledge management system in more over present in business but now a days it gave its immense role in the domain of non-profit and public sector like academic institutions. It is considered as a new discipline or rebranding of the librarianship and other Information Management. The librarianship basically deals with the organization, collection and dissemination of the explicit knowledge. They conduct the intermediate connection between the one who have knowledge and the one who were eager to know about it. It also shows the overlapping of tools and techniques used by librarianship converting with the information management and knowledge management (Husain and Nazim, 2013).

Strategies for Knowledge Management in role of Academic Libraries

• Acquisition of tools of Knowledge Management – It covers the most importantly the knowledge of tools, competencies and skills of the useful knowledge management. So as to implement the knowledge management in the academic libraries connects the lot of financial involvement as more

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relevant and required. If the finance is absent no information resources can be acquired.

- Knowledge Creation The core objective of the academic libraries is to provide relevant and information knowledge. The availability of library operations, library collaborations and technology. Each and every knowledge should be put together so that the updated knowledge is created and show the improvement of the services of the users. It maintain the ability to initiate useful and meaningful ideas and solutions.
- Knowledge Sharing The sharing of knowledge in library is all about the transferring the professional librarians and faculty members more commendably. According to academic libraries, knowledge sharing is completely sharing of the information and incoordination as informal basis and communication dependent.
- Knowledge Capturing It plays crucial role in the effective development of the knowledge based economic aspects of libraries and suffer from the permanent loss of treasured experts. The major reason behind is the storage of knowledge more in mind of peoples and could not be captured anywhere.
- Knowledge Networking It depends on the establishment of knowledge links and other libraries with relevant institution of the same kin. It also ensure the joining numerous seminars, workshops, conferences etc. It focus on the inter-library loan, in-service training with that of the other libraries (Asogwa, 2012)

Role of Libraries and Information Professionals in Knowledge Management

The Knowledge management emergence in libraries has very firmly contributed towards the growing recognition and the importance for the success of an organization. Libraries used to inform the intermediate functions between the information producers. In the information scenario the library is virtually playing role in the knowledgeable need with both the internal and external users. Hence the library and information professional act as keeper in the handling of the organization formal knowledge and document. They are proactive and dynamic trying for the more skillful and competencies and enhance the goals and objectives. It serves as a potential educational functions with the social institutions and responsibility of dissemination knowledge of people and access to the knowledge (Uzohue and Yava, 2016).

Review Literature

Jain (2009) discussed about the prompt changes in the information and communication technology which influence the library science with the increasing growth. As we all aware with the involvement of internet today's time which change the information society into the global one. Hence the information and commutation technology tools contain the ample information and library science so as to access the limited sources and quick storage. The paper basically shows the significant role of the knowledge management in the 21st century information professionals, their challenges and skill work and above all focused on the information professionals as a relevant part of the management economy.

Mavodza and Ngulube (2011) discussed about some of the academic libraries are considerably applying and develop the knowledge management practices and principles for the provision of services of library. Hence, these principles are useful for the improvement performance and their fulfilment of needs which is mandatory. The paper objective was dependent on the identification, sharing and capturing for the enhance performance and the quality of service improvement in the Metropolitan College of New York (MCNY). The paper shows the role of librarians to use the new technologies for the best advantage. This shows that the library should store centrally information and access the knowledge for the benefit of universities and college.

Asogwa (2012) stated about the impact of librarians in the knowledge management and their role in academic librarians. The paper based on the review on the issues in libraries and the management of knowledge implemented by the academic librarians. The academic librarians add their effort in the improvement of capacity of the employee's caliber and also help in promoting and strengthens the interworking in the library employee's. The paper pens down by showing the trust in the knowledge management in the librarianship for augmenting the accessibility of informational and their needs.

Husain and Nazim (2013) discussed about the identification and collection of the literature review combining the concepts of knowledge management and the professionals of library information sciences. It is very important that the library and information sciences professionals should be a lot skillful and dedicating so as to be beneficial of the management of knowledge but this is not limited with this as there is also a need of further competencies in the communication and project management field. The paper shows the narrow perceptions in the way of knowledge management and their development in the library studies as well.





Abdulsalami, Okezie and Agbo (2013) signified the two important terms i.e. 'Knowledge' and 'Information'. These terms shows the focus of interest on the library and librarianship so as to help in the knowledge society. The knowledge and information society is consider as the key for the achieving sustainable development and the requirement to show without any ability of the future generation to fulfill their own needs. Conclusively it is stated that the library is considered as the store house of the knowledge and development.

Roy (2015) specified about the knowledge which plays a very important role and act as a key resource for the development of our society. The paper focus on the academic zone which in great need for the improvement in the information units that related to the advanced information tools and the basic used for facilitating the well-organized management the information. In that, there is always a requirement of library which is well-established. The library act as a source for the student for their proper knowledge and information. Hence the paper conclusively discussed about the knowledge management as its major role in the academic libraries. It also covers the significant role i.e. collection and disseminate store so as to form a multi-disciplinary service to the library users.

Daland (2016) detailed about the field of knowledge in the respect of its management and with applying the academic libraries. The review work is done so as to provide the critical evaluation of IFLA's standard for the Continuing Professional Development i.e. its principles and best practices. Hence it is easily understandable that with the working on library staff knowledge and the management skills one can able to fulfill the challenges and future aspects of library. The paper focus on the challenges and the welfares of the knowledge management and its outcome of the library staff skills and competencies.

Uzohue and Yaya (2016) stated the discussion depend on the knowledge management competencies which help in fulfilling the requirement of library and information professional for the present scenario of

Nigerian libraries. The paper shows the emerging field of the knowledge management and information professionals in management practice in 21st century of Nigerian libraries. The libraries are helpful in developing the tacit of knowledge management fixed for people's skills and other competencies with the explicit knowledge in the working in libraries. The main goal is to give the variety of quality so as to provide the communication and sharing of knowledge.

Poonkothai (2016) discussed regarding the library professionals that believe in professional education training program, tools of knowledge management for academic libraries. The libraries with less budget and resources that can manage structure and technology to implement the knowledge management which will upsurge the libraries for the need of the efficiency of studies. The paper concerned with the role of library that which act as knowledge managers that collect and evaluate the strategies of intelligence and transfer the knowledge throughout the organization. It is supposed to be important to manage and look forward for the gaining, maintenance and influence knowledge for the goal of higher level of success for any organization.

Conclusion

The present paper emphasis on the knowledge and the knowledge management as a significant role in the academic libraries. Library as combination of eth information society and knowledge society. The knowledge act as an important and strong tool for upholding the improvement, innovation and other aspects as a regular routine for the institutions. The knowledge in the libraries can be fruitful as the establishment of links and networks with the other libraries with related kind and development of their internal knowledge etc. The knowledge management focusses and run as a holistic approach and more of action oriented with all the ongoing processes. The present study ensure the goal-oriented and visionary prospective of any institutions. It also involve the role of library as an ever growing concept so as to educate man consistently with the involvement of effort towards the education of the society.

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